



HAMER

HAMER PRODUCTS WARRANTY

1. HAMER'S WARRANTY

- Benefits to Customer given by this warranty are in addition to other rights and remedies of Customer under law in relation to the goods or services to which this Warranty relates
- HAMER only warrants Products if there is any defect from factory materials or factory workmanship in the Product during Warranty Period.
- Customer must read and understand the conditions of the warranty together with other information provided within this document
- HAMER's rectification of the defect may include, repair, replacement of defective part or replacement of the Product.

2. Customers must meet the following criteria in order to be entitled to the claim:

- Have HAMER Product installed according to the product information provided
- Consistently carry out suitable care and maintenance of HAMER Product, including any required by the Product Information
- Be able to provide the evidence of purchase of HAMER product
- Make the claim within the Warranty Period

3. The Warranty against defects will not apply if the defect is caused by or is attributable to;

- Unusual, improper or negligent use or misuse of the HAMER Product
- Installation of Product
- Incorrect fitting or adjustments of the HAMER Product
- Any modification of the Product
- Any damage incurred during transportation or handling of the Product
- Loading HAMER Product with weight exceeding suggested in HAMER Product Information
- Use of non-genuine HAMER component parts in or with HAMER Products
- Use of HAMER products on modified vehicles that are not approved by product information or Authorized Reseller
- Use of HAMER products on modified vehicles that are not approved by product information or Authorized Reseller



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- Any accident
 - Use of Product on modified vehicle which is not approved by HAMER's Authorized Reseller
 - Use of Product after the defect is known
 - Fire, flood, lightning or any other acts of G-d
 - Defects from racing or competition use
 - Damage caused by atmospheric fallout during hail and salt.
 - Other types of usage not included in product information
4. **In order to claim warranty**, customer must follow the following procedures
- Have HAMER product returned to the Authorized Reseller or arrange an appointment with an Authorized Reseller to bring the fitted vehicle in for an inspection
 - Provide evidence of purchase of HAMER product to show the Authorized Reseller or HAMER
 - The claim product will be reviewed and advised whether the criteria under Warranty have been met
 - Products that fail to meet the conditions will be rejected and will not be processed. Authorized Reseller and customers will be informed of this rejection in Warranty Claim.
5. **If all conditions of this warranty have been met**, HAMER will rectify any defective workmanship or materials at its own expense
6. **Any additional costs incurred from claiming process are to be borne by customer. Subject to any applicable law which provides otherwise**, customer is required to bear all costs and expenses incurred in taking the Product to, and collecting the Product from, the premises of Authorized Reseller from which customer purchased the Product (or to and from the premises of HAMER where Customer purchased the Product from HAMER)
7. **The warranty for HAMER products is within 1 year after the date of purchase.**

8. Warranty is given by :

CHUSILP GROUP TRADING CO.,LTD
3/165 MOO.3 BANGNUMJUED MUANG
SAMUT SAKHON, THAILAND 74000

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

9. Definition in this Warranty

- HAMER means CHUSILP GROUP TRADING CO., LTD of 3-165 Moo.3 Bangnumjued, Muang, Samut Sakhon, Thailand 74000
- HAMER Product means products which HAMER manufactures or for which HAMER is the exclusive distributor
- HAMER Authorized Reseller means a retail outlet which have been authorized by CHUSILP GROUP TRADING CO., LTD to sell and install the Product.
- Where Authorized Reseller has sold the Product, then “Authorized Installer” means an installer appointed by Authorized Reseller.
- Modification means any modification, which has been made to the vehicle prior to Product Installation.
- Product Information means the information about the relevant HAMER product which may be contained in any of: documentation provided with HAMER Product, Owner’s manual, Operating Manual, Service Manual, the manufacturer’s manual or labels attached to the HAMER product;
- Warranty Period means, in respect of HAMER Product, the period that this warranty against defects applies.



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**HEAD OFFICE : 3/165 MOO 3
BANGNUMJUED, MUANG, SAMUT SAKHON,
THAILAND 74000**